# echelon Insurance



## **Financial Highlights**

Alvin Sharma Chief Financial Officer

## **Forward-looking Statements**

This presentation contains "forward-looking statements" which reflect the current expectations of the Company. These statements reflect management's current beliefs with respect to future events and are based on information currently available to management.

Forward-looking statements involve significant known and unknown risks, uncertainties and assumptions. Many factors could cause actual results, performance or achievements to be materially different from any future results, performance or achievements that may be expressed or implied by such forward-looking statements including, without limitation, those listed under the heading "Risk Factors" in the Company's Annual Information Form and other filings. Should one or more of these risks or uncertainties materialize, or should assumptions underlying the forward-looking statements prove incorrect, actual results, performance or achievements could vary materially from those expressed or implied by the forward-looking statements in this presentation.

All forward-looking statements presented herein should be considered in conjunction with such filings. Except as required by Canadian securities laws, the Company does not undertake to update any forward-looking statements; such statements speak only as of the date made.

## **Echelon at a Glance**

#### **CANADIAN PROPERTY & CASUALTY INSURER**

Share Price to April 28, 2016



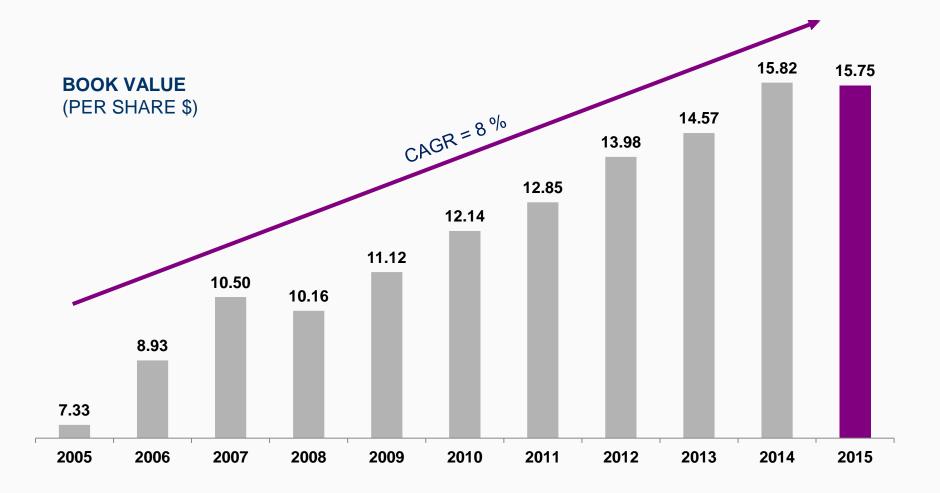
#### **Proven Approach**

- Expanding insurance for small to mid-sized businesses.
- Focused on creating solutions that fill market gaps.

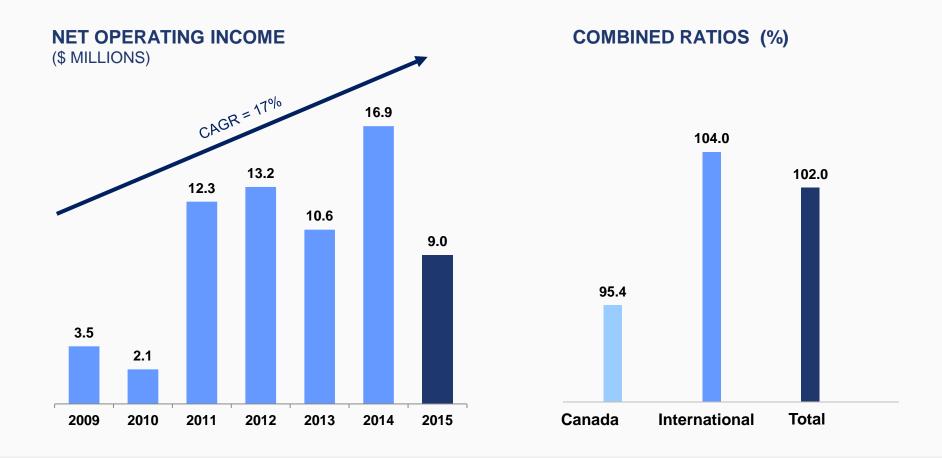
## **2015 Financial Overview**

| BVPS                              | \$15.75 | -0.4%            |
|-----------------------------------|---------|------------------|
| Direct Written Premium            | \$495M  | +36%             |
| Personal Lines - Combined Ratio   | 97.5%   | 7% deterioration |
| Commercial Lines - Combined Ratio | 88.3%   | 8% improvement   |
| International - Combined ratio    | 104.2%  | 1% deterioration |
| Total Company Combined Ratio      | 102.0%  | 4% deterioration |
| Total Return on Invested Assets   | 2.6%    | -3%              |
| Net Operating Income              | \$9M    | -46%             |
| Quarterly Common Share Dividend   | \$0.12  | +9%              |

## **Growth in Shareholder Value**



## **Profitability Metrics**



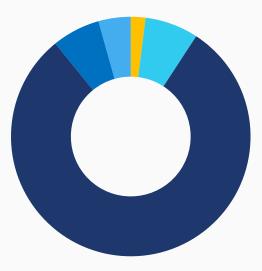
Solid results in Canada offset by a challenging environment in Europe.

## Solid Balance Sheet (Q1, 2016)

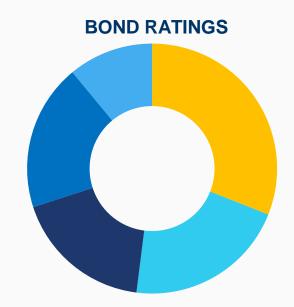
| Echelon MCT | ісреі мст<br><b>291</b> %               |  | Qudos Solvency II<br>118% |
|-------------|---|--|---------------------------|
|             | A.M. Best Rating<br><b>B++ (stable)</b> | Excess Capital<br>\$5 Million                                      |                           |
| No Debt     |   | Consistently redundant<br>reserves 3-5% range<br>from 2002 to 2015 | No level 3<br>assets      |

### **2015 Investment Portfolio** CONSERVATIVE & DIVERSIFIED

#### **INVESTMENT PORTFOLIO ASSET MIX**



- 80% Fixed Income
  - 7% Preferred Shares
  - 7% Commercial Mortgages and Fixed Income Pool Fund
  - 4% Cash & Short Term Deposits
  - 2% Common Shares



31% AAA
21% AA
18% A
19% BBB
11% BB or lower

## 2016 Q1 Highlights

| BVPS                              | \$15.16 | -6%               |
|-----------------------------------|---------|-------------------|
| Direct Written Premium            | \$94M   | +4%               |
| Personal Lines - Combined Ratio   | 97.8%   | 13% improvement   |
| Commercial Lines - Combined Ratio | 107.6%  | 12% deterioration |
| International - Combined ratio    | 120.5%  | 27% deterioration |
| Total Company Combined Ratio      | 111.9%  | 7% deterioration  |
| Total Return on Invested Assets   | -0.6%   | -2.3%             |
| Net Operating Income              | -\$4M   | -294%             |



### What's Next for Echelon

Serge Lavoie President & Chief Executive Officer

### What's Next for Echelon? FOCUSED GROWTH

#### HERE IS HOW WE PLAN TO GET THERE.

We're building on our strengths We're expanding on our products

We're Investing in technology

### We're Building ON OUR STRENGTHS

#### **Proven Approach**

- Expanding insurance for small to mid-sized businesses
- Focused on creating solutions that fill market gaps

#### Solely Focused on Brokers

- One of few remaining markets working exclusively with brokers
- We offer an alternative for brokers in need of a new market
- We're nimble, responsive and collaborative.

### We're Expanding ON OUR PRODUCTS

#### **Commercial Insurance**

- Customized Coverage and convenient packages for small to mid-sized businesses
- Long haul trucking coverage focused on owner operators

#### **Surety Solutions**

- Focused on small to mid-sized contractors across Canada
- Team of experts with 75 years of combined surety experience



#### **Products in More Provinces**

- Habitational products now in Quebec

#### **Ongoing Enhancements**

- New auto endorsements

### We're Investing IN INNOVATION & TECHNOLOGY

#### Adopting New Technologies

- Transitioning to a new policy management system
- Introducing a new extranet site for brokers

#### **Enhancing Connectivity**

 Expanding our eServices offering, including upload and download to support seamless

## **Questions?**